

### A Guide for Your VIPs

(VERY IMPORTANT PETS)



#### ADMIRAL HOTEL MANILA - MGALLERY

# "Life is better with pets."

At Admiral Hotel Manila - MGallery, we understand that pets are family too. That's why we encourage you to bring your fur-babies along for them to get:

The VIP welcome and a VIP Club booklet
Some perks when you go back for the 3rd time
Friendly smiles from our pet-lover team members
Free belly rub and massages anytime you want
Delightful treats from our food & beverage team
Cozy and comfy rooms you can share with your hoomans
Instagram-worthy spaces in the hotel for your photo op
A designated pet relief area where you can meet other pets!



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As a fur-parent we do ask you to act responsibly and follow the guidelines below:

- Both cats and dogs are welcome.
- We welcome pets up to 2ft and 30lbs.
- Only Two (2) pets are allowed in the Suites and One (1) pet in all other room categories.
- A registered adult fur-parent must accompany their pet at all times. Pets must be on a leash or in a carrier in all public areas.
- Pet(s) must be well groomed, free from fleas and ticks. Cat claws must be trimmed.
- Most importantly, allow us to meet and greet your pet(s)! Make sure to register them upon check-in too and present their updated vaccination record.
- The Pet door hanger is to be kept on the door always, to indicate a pet is in the room.

#### **ROOM POLICY**

In the event where fur-parents choose to leave the pets in the room unattended, you are required to secure your pet on a leash or in a kennel and be accessible via the contact details you provided.

The hotel has the right to remove the pet from the room and secure them elsewhere until retrieved in the event that the fur-parent is not reachable when needed.

#### HOUSEKEEPING POLICY

Fur-parents should remove their pet(s) while housekeeping is servicing the room. A service fee applies per stay.

Fee per pet	Php 2,900.00 nett
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A Pet Incidental Deposit of Php 5,000.00 per stay is required upon check-in on top of the total room charge and room incidental deposit. The amount will be released once the room has been checked and in good condition upon checkout.

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A pet relief area is located at the leftmost corner of the hotel driveway – exclusively for hotel guest's pets. Responsible fur-parents clean up after their pet(s) and dispose off any waste in the designated trash bin located at the relief area. Use of hotel towels and linens for pets is not permitted.

#### **OFF LIMITS**

All areas of the hotel are pet-friendly except for Ruby Wong's Godown, Admiral Spa, Gym and Salon. Fur parent(s) are responsible to bring covers sheets, leashes or a carrier for use in the hotel facilities.

#### **DISTURBANCE POLICY**

If there is any disturbance or noise complaint received, warnings will be given to stop the disturbance immediately. In the event of a second complaint, the pet(s) shall be removed from the hotel; fur-parents must vacate the hotel and the remaining stay is non-refundable.

#### LIABILITY

The hotel and its employee shall not be liable for any loss or illness of any pet for any reason, unless caused by intentional misconduct or negligence.

Fur-parents accept full responsibility for any liability, expenses, cost and losses for injuries, damage and (or) accidents that may result from the pet(s).





## #PAWstoriesthatstay #TheVIPClub



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